



SERVICE & REPAIR APP

EASY 24/7 ACCESS FOR CREATING R2 SERVICE TICKETS, SEARCHING ORDERS FOR ASSETS REQUIRING SERVICE AND CAPTURING IMAGES AND VOICE MEMOS.



mobile apps



Mobile phones and tablets are now increasingly a mainstream tool in today's business environment. R2's mobile apps are role-based providing a simple, easy, intuitive and fast path to specific operational information geared towards a given role/function.

R2's Service and Repair Mobile App offers you and your customers 24 X 7 access to the following benefits:

1. Search and verify order and customer information for asset requiring service or repair.
2. Create a service ticket in R2 and inform your repair department of actions and the follow-up required.
3. Capture images of damaged equipment, voice memos and comments for accurate reporting of issue(s).
4. App can be used by your employees and your customers. Give them the tools to reach out and get information to you on a moment's notice and even after-hours! Get equipment repaired and turnaround faster.

Collecting information is a basic software functionality that most softwares cater for. It is how that data is presented and the insights it provides to enable fast, informed decisions that will hugely differentiate your operations.

Want to learn more? please reach out to us.



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